

# OUR PREVENTATIVE MAINTENANCE PROGRAM BENEFITS INCLUDE:

Up to 15% discount off repair service\*

Priority customer service scheduling

Bi-Annual Preventative Maintenance (PM) Visits (w/ service provided valued over \$800)

Detailed reports of the PM Visits to include necessary and/or proactive repairs, possible enhancements, or safety suggestions.

24-hour customer service support and after-hours services

Exclusive financing options and promotional offers through our business partners

No additional charges for after-hours services

Free estimates for replacements or enhancements as requested

*\*Installations, system replacements, or specialty services not included.*



**WE SERVICE  
ALL MAKES  
AND MODELS**

Anderson Heating & Cooling calls the Outer Banks our home. We have over 20 years of hands-on industry experience with our knowledge of the Outer Banks and the unique challenges and rugged conditions it presents. We are fully licensed, insured, and our team is thoroughly vetted for your peace of mind.



Contact us today to enroll your home in our Preventative Maintenance Program to get comfortable with us!

**ANDERSON**  
HEATING & COOLING

**252-619-3105**

[andersonheatingandcooling.com](http://andersonheatingandcooling.com)

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**ANDERSON**  
HEATING & COOLING

**HVAC  
PREVENTATIVE  
MAINTENANCE  
PROGRAM**



The Company You Can  
Feel Comfortable With!

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## THE OUTER BANKS EXPERIENCES ALL KINDS OF WEATHER CONDITIONS

Proper maintenance and service of your HVAC systems is even more important than ever to ensure efficiency, longevity, and the maximum return on your HVAC investment.

NC Alternative Energy Corp, a nonprofit organization, examined installed HVAC equipment's actual efficiencies versus the manufacturer's reported efficiencies and discovered that:

- 90% exhibited some sort of energy wasting problem
- 50% had an improper refrigerant charge
- 40% failed to meet minimum airflow criteria with 20% barely inside range specifications

Anderson's Preventative Maintenance Program keeps a finger on the pulse of your HVAC system. Our visits can often spot minor issues before they become major problems.

This means fewer breakdowns, downtime, and more money in your wallet!

# ANDERSON

## HEATING & COOLING

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## ANDERSON'S PREVENTATIVE MAINTENANCE PROGRAMS



### Air Conditioning - Spring/Summer

	HEAT PUMP TUNE-UP*	SILVER	GOLD	PLATINUM
Run and Test AC	🌡️	🌡️	🌡️	🌡️
Check Capacitors	🌡️	🌡️	🌡️	🌡️
Inspect Wiring	🌡️	🌡️	🌡️	🌡️
Amp Draw of Compressor	🌡️	🌡️	🌡️	🌡️
Amp Draw of Condenser	🌡️	🌡️	🌡️	🌡️
Air Conditioning Clean Evaporator Coil			🌡️	🌡️
Inspect Drain Lines and Drain Pan	🌡️	🌡️	🌡️	🌡️
Level Evaporator Coil		🌡️	🌡️	🌡️
Replace Basic Filter Provided by Homeowner	🌡️	🌡️		
Replace Basic Filter Provided by Anderson			🌡️	🌡️
Rinse Condenser Coil. No Chemicals	🌡️	🌡️	🌡️	🌡️
Chemically Clean Condenser (when needed)				🌡️

### Heating - Fall/Winter

Run and Test Furnace	🔥	🔥	🔥	🔥
Clean Evaporator Coil			🔥	🔥
Test Safety Controls			🔥	🔥
Replace Basic Filter Provided by Homeowner	🔥	🔥		
Replace Basic Filter Provided by Anderson			🔥	🔥
Inspect Drain Lines and Drain Pan	🔥	🔥	🔥	🔥
Check for Gas Leaks	🔥	🔥	🔥	🔥
Rinse Condenser Coil. No Chemicals (HP)	🔥	🔥	🔥	🔥
Inspect/Adjust Burners Assembly	🔥	🔥	🔥	🔥
Inspect Heat Exchanger	🔥	🔥	🔥	🔥
Inspect Ignition Assembly	🔥	🔥	🔥	🔥
Replace Missing Screws		🔥	🔥	🔥

### Additional Benefits

Detailed Report Powered by measureQuick®			🔧	🔧
No Overtime Fees Apply		🔧	🔧	🔧
Priority Same-Day Service Response			Noon Cut Off	4 p.m. Cut Off
Priority Service Response Within 24-Hours of Your Call		🔧		
Brush Off Furnace and Wipe Down				🔧
Replace Armaflex at Outdoor Unit (when needed)				🔧
Clean Electronic Air Cleaner Cells				🔧
Check Calibration of Thermostat	🔧	🔧	🔧	🔧
Install Float Switches				🔧
Clean Blower Wheel (when needed)				🔧
Check and Test Breaker/Inspect Disconnect and Whip		🔧	🔧	🔧

\*Heat Pump Tune-Up includes 1 annual visit. All other plans get two visits a year, (1) cooling and (1) heating visit.